#### College of Micronesia – FSM

#### **Committee (Working Group) Minutes Reporting Form**

Committee or Working Group:	Assessment Committee Meeting MINUTES WORKING
Committee of Working Group.	Assessment Committee Meeting Minto Les Working

Date:	Time:	Location:
03/26/2010 (Friday)	1:00 pm to 2:00 pm	<b>President Conference Room</b>

#### **Members Present/Absent:**

Titles/Reps	Name	Present	Absent	Comments
Director, IRPO	Jimmy Hicks	Х		
Director, Academic Program.	Karen Simion	Х		
Director, VCCE	Grilly Jack	Х		
Chuuk Campus IC	Alton Higashi		Х	
Kosrae Campus IC	Nena Mike		Х	
Pohnpei Campus IC	Maria Dison	Х		
Yap Campus IC	Jon Berger		х	
FSM FMI IC	Kasiano Paul		Х	
Faculty Staff/ Senate Rep	Joseph Saimon		Х	
Faculty Staff/ Senate Rep	Faustino Yarofaisug		Х	
Faculty Staff/ Senate Rep	Frankie Harris		Х	
Faculty Staff/ Senate Rep	Gardner Edgar		х	
Faculty Staff/ Senate Rep	Marlo Gorospe		х	
Faculty Staff/ Senate Rep	Skipper Ittu		х	
Registrar	Joey Oducado	Х		
Student Services Rep	Reedson Abraham	Х		
Administrative Services Rep	Gordon Segal	Х		
CRE Rep	Jackson Phillip		Х	

Additional Attendees: Raleigh Welly (recorder)
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#### **Agenda/Major Topics of Discussion:**

o Discussion and review of the College Performance Base Budget for FY 2011

#### **Discussion of Agenda/Information Sharing:**

- Continued discussion and review of the College's Performance Base Budget 2011, focusing
  on how to better improve the key outputs, objectives and strategies for Instructional Affairs
  to be more SMART/er.
  - As with Administrative Services performance budget review- since the budget has been submitted; recommended are changes in the evaluation questions to reflect improved SMARTer outcomes.
- The committee review indicated that many/most of the outcomes for instructional programs were program review related as opposed to Program Student Learning Outcomes (PSLOs). The IAP worksheets and checklists recommend focus on PSLOs with perhaps 1 program review type outcome. One issue was raised that programs often had difficulty associating their budget to the outcomes. Program review outcomes focus on only a small aspect of the program, while associating line items to PSLOs is straightforward (personnel, training, materials, equipment are all necessary for achieving/improving PSLOs).
  - The basic/fundamental focus of instructional programs improvement should be related to Unit/Program Student Learning Outcomes. Basically, programs should transfer the Program Student Learning Outcomes to be assessed into the appropriate section of the improvement plan. The evaluation questions should determine if the

appropriate level of learning is being achieved.

- If programs have not established baseline data related to Program SLOs The focus of 2011 plans should be on determining baseline data for Program SLOs.
- For small (number of faculty/staff) divisions or campuses with multiple degrees/certificate programs, broader Unit or general education outcomes might be the focus of improvement. (see IAP worksheets #1 directions and also Worksheet #1 checklist and the IAP Handbook Section on Program SLOs for greater detail).
- Programs should consider including what instructional or program changes would most impact students meeting or exceeding PSLOs.
- Consideration might be given by instructional programs to prioritize modification of course outlines (using the new format that includes assessment strategies) for courses where mastery of PSLOs is expected.
- Attached are committee reviews of VPIA, Micronesian Studies, Education Division and Business CIS.
- A suggestion for FY 2012 is to base the budget development on IAP Worksheets #1 & 2 and simply transfer information into the budget forms. What goes into worksheets #1 & 2 should be directed by the Assessment Report (Worksheet #3) for FY 2011.
- The Rubric for Evaluating Institutional Effectiveness Part III: Student Learning Outcomes is attached and recommended to be used as the guide for budget development at the *proficiency* level for ensuring that PSLOs are the basis of budget development.
- Student learning outcomes and authentic assessment are in place for courses, programs and degrees.
  - Results of assessment are being used for improvement and further alignment of institution-wide practices.
  - There is widespread institutional dialogue about the results.
  - Decision-making includes dialogue on the results of assessment and is purposefully directed toward improving student learning.
  - Appropriate resources continue to be allocated and fine-tuned.
  - Comprehensive assessment reports exist and are completed on a regular basis.
  - Course student learning outcomes are aligned with degree student learning outcomes.
  - Students demonstrate awareness of goals and purposes of courses and programs in which they are enrolled.
- Committee reviews of Instructional Programs are attached (not all programs were review to due time constraints).

#### **Comments/Upcoming Meeting Date & Time/Etc.:**

- April 09, 2010 meeting will focus will be on review of State Campus budgets.
- Elluminate and VOIP were available, but not accessed by members.

#### Handouts/Documents Referenced:

- IAP Handbook
- COM-FSM Performance Base Budget FY 2011

Prepared by:	Raleigh Welly &	Date Distributed:	4/5/2010
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	Jimmy Hicks					
<b>Approval of Minutes Pr</b>	ocess & Responses:					
Submitted by:		Date Submitted:				
<b>Summary Decisions/Rec</b>	commendations/Action Ste	eps/Motions with Timeline	& Responsibilities:			
1. FY 2012 budget	development should be l	based on an approved IA	P worksheets #1 & #2			
(improvement & assessment plan) with information transferred to budget forms.						
<b>Action by President:</b>	Item numbers:	Date:	<b>Comments/Conditions:</b>			
Approved:						
Approved with						
conditions:						
Disapproved:						

### Assessment Committee of the College of Micronesia – FSM Assessment Plan Review & Checklist – Instructional

Program/Service Area:  Assessment Committee Member (s):			
Date:			
Please mark your response to the following statements (numbers before the statement sections from the Assessment Plan Worksheet (worksheet #2):	ts represent t	he appropriate	
Statement	Yes	NI (needs improvement or more information)	No
2-1 Unit/Office/Program: The unit/office/program is identified.			
2-2 <b>Assessment Period:</b> The assessment period is identified. Generally, this is a one year period and is aligned with the timeline in Appendix E of the IAP handbook regarding Program Review and Assessment Timeline.	е		
2-3 & 2-4 <b>Formative or Summative Assessment:</b> Either the formative or summative	/e		
assessment category is checked depending on where the unit/office/program is in regarding its two year improvement assessment cycle. Generally the first year of the assessment cycle is devoted to formative assessment or ensuring that the improvement plan is being implemented as designed. The second year of the assessment cycle is devoted to summative assessment or determining what was the actual impact of the improvement activities. You can also see the glossary section of the IAP handbook the definitions and differences between formative and summative assessment.  Formative assessment is conducted prior to summative assessment.  2-5 <b>Submitted by &amp; Date:</b> The person directly responsible for completing the	nt		
assessment plan submits the assessment plan to the committee. Generally, this is the office or program head. The assessment plan should be submitted in line with Appendix E of the IAP handbook regarding Program review and assessment timeline.			
2-5a <b>Endorsed by:</b> Has the plan been endorsed by the appropriate supervisors.			
Examples might be IC/DAP or SSC, Campus Director, Vice Presidents.  2-6 <b>College Mission:</b> The approved college mission is included in the plan.			
2-7 <b>College Strategic Goals:</b> The appropriate college's strategic goals that the service area addresses are referenced. Generally, a office or program will concentrate on on or two strategic goals. Assessment plans for vice presidents, campus directors, program coordinators, etc. may address multiple strategic goals.			
2-8 Unit/Office/Program Mission: The program mission submitted should follow the guidelines for mission development instructional section of the IAP handbook. Each program should have its own mission statement. An effective program mission statement should be linked to the College mission statement and be written in a language so that it can be understood by students and parents. A mission statement might provide:  • A brief history of the program and describe the philosophy of the program • The types of students it serves • The type of professional training it provides • The relative emphasis on teaching, scholarship, and service • Important characteristics of program graduates.  The mission should have previously been endorsed by the appropriate college committee and approved by the college President.			
2-9 <b>Unit/program goals</b> : Improvement goals are included that represent the long to aspirations of the program and follow the SMART (Specific, Measureable, Achievable, Realistic and Time bound) approach to goals development. The program			

goals have been endorsed by the appropriate committee and approved by the President.	
A copy of the approved worksheet # 1 should be attached to the assessment plan.	
2-10 Unit/program outcomes/objectives: The student learning outcomes that are	
being assessed under this improvement plan are stated. This section may also include	
an improvement outcome/objective related to program review such as need to increase	
program enrollment, etc.	
2-11 Evaluation questions: The evaluation questions adequately address the out	
outcomes in section 2-10 and are stated in such a manner that the answers to the	
questions will address whether or not the outcome/objective has been met. See the IAP	
handbook for guidelines in developing evaluation questions.	
2-12 <b>Data sources:</b> The data sources for the evaluation questions will provide the	
critical information and evidence necessary to determine if the outcome/objective has	
been meet. Can the data sources provide an adequate answer to the evaluation	
question? Is the data collection realistic and achievable? For programs that are	
offered over more than one site, is the data source providing information from all	
sites? Are the data sources (including method of collection) are of sufficient	
quality to assist in answering the evaluation question?	
2-13 <b>Sampling:</b> Does the sampling process follows generally accepted guidelines for	
sampling. Is the sampling realistic and achievable?	
2-14 Analysis: Is the type of analysis that will be used to interpret the data collected	
identified. See the IAP handbook for a description of different types of analysis that	
can be applied? Are the analysis requirements realistic and achievable? Are the	
analysis techniques a good fit for the data source? Are the analysis techniques	
reflecting generally accepted quality standards?	
2-15 <b>Timeline:</b> Does the timeline identify major activities such as surveys, major data	
collection points, etc.	
2-16 <b>Activity:</b> Do the activities identified reflect the major and critical points for	
surveys, data collection, etc.	
2-17 <b>Who is Responsible:</b> Are the person (s) responsible for the activity in 2-16 is	
identified?	
2-18 <b>Date:</b> The date or span of dates is reasonable and can be monitored.	
2-19: <b>Comments:</b> Comments on the plan provide greater detail that cannot be	
included in the assessment plan itself.	

Notes & Comments from Reviewers (refer to appropriate section of the assessment plan)				

# **Accrediting Commission for Community and Junior Colleges**Western Association of Schools and Colleges

# Rubric for Evaluating Institutional Effectiveness – Part III: Student Learning Outcomes (See cover letter for how to use this rubric.)

Levels of Implementation	Characteristics of Institutional Effectiveness in Student Learning Outcomes (Sample institutional behaviors)
Awareness	<ul> <li>There is preliminary, investigative dialogue about student learning outcomes.</li> <li>There is recognition of existing practices such as course objectives and how they relate to student learning outcomes.</li> <li>There is exploration of models, definitions, and issues taking place by a few people.</li> <li>Pilot projects and efforts may be in progress.</li> <li>The college has discussed whether to define student learning outcomes at the level of some courses or programs or degrees; where to begin.</li> </ul>
Development	<ul> <li>College has established an institutional framework for definition of student learning outcomes (where to start), how to extend, and timeline.</li> <li>College has established authentic assessment strategies for assessing student learning outcomes as appropriate to intended course, program, and degree learning outcomes.</li> <li>Existing organizational structures (e.g. Senate, Curriculum Committee) are supporting strategies for student learning outcomes definition and assessment.</li> <li>Leadership groups (e.g. Academic Senate and administration), have accepted responsibility for student learning outcomes implementation.</li> <li>Appropriate resources are being allocated to support student learning outcomes and assessment.</li> <li>Faculty and staff are fully engaged in student learning outcomes development.</li> </ul>
Proficiency	<ul> <li>Student learning outcomes and authentic assessment are in place for courses, programs and degrees.</li> <li>Results of assessment are being used for improvement and further alignment of institution-wide practices.</li> <li>There is widespread institutional dialogue about the results.</li> <li>Decision-making includes dialogue on the results of assessment and is purposefully directed toward improving student learning.</li> <li>Appropriate resources continue to be allocated and fine-tuned.</li> <li>Comprehensive assessment reports exist and are completed on a regular basis.</li> <li>Course student learning outcomes are aligned with degree student learning outcomes.</li> <li>Students demonstrate awareness of goals and purposes of courses and programs in which they are enrolled.</li> </ul>
Sustainable Continuous Quality Improvement	<ul> <li>Student learning outcomes and assessment are ongoing, systematic and used for continuous quality improvement.</li> <li>Dialogue about student learning is ongoing, pervasive and robust.</li> <li>Evaluation and fine-tuning of organizational structures to support student learning is ongoing.</li> <li>Student learning improvement is a visible priority in all practices and structures across the college.</li> <li>Learning outcomes are specifically linked to program reviews.</li> </ul>

## INSTRUCTIONAL PROGAMS Budget FY 2011 Assessment Committee review and recommendations.

#### Office of Vice President for Instructional Services

Strategic Focus (strategic goal)	Key Result / Output (Measure)	SMART Objective/outcome + strategies/activities (from IAP worksheet #1)	Comments
Goal 1 Promote quality teaching and learner centered behaviors and environments for the six campuses	1. All campuses prepare and publish schedules of courses appropriate to student needs for timely completion for 2 regular and one summer session.	Use SIS to assist chairs and IC's determine course needs. Review and approve campus schedules Verify instructors as certified. Review and approve faculty workload and adjust as needed. Publish schedules by established timelines	A regrouping might be in order. Goal 1 #1, 2, 3, Goal 2 #1, 2 might all be related to a single outcome "Improve timely student completion of programs" items under column 2 become your objectives and column 3 strategies. Data measures could be graduate rates (lagging indicator) or progression rates (# of students accumulating credits toward timely completion of programs) and retention rates. Baseline data is already available in each of these areas and specific criteria can be established.
	Two new courses are prepared and implemented for delivery through distance learning	Identify courses to create or modify based on program and campus needs. Design courses for DL delivery Pilot courses.	
	3. At least 1 faculty per campus trained to conduct or facilitate distance learning course	Identify faculty Conduct training course for faculty through online/distance ed. training module Conduct face to face training on campuses	
	4. Secure two grant or special project funding to meet needs to implement an identified instructional program improvement	Identify area of need to target Seek grant or funding opportunity Prepare and submit proposal or request.	

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Goal 2 Promote timely college	1.	Conduct a	Design program review criteria	
_		program review for academic	Conduct review/gather	
tenure and graduation of students with master of		advising program	data from all campus sites.	
		with	I	
an array of core learning objectives including civic		recommendation	Analyse data/input from all campus sites and	
mindedness		for improving	prepare report with	
illilidediless		retention	findings and	
		identified	recommendations.	
		identified	Share recommendation	
			for improvement with	
			appropriate stakeholders.	
	2.	Offer courses	Use SIS database to	
		during summer at	identify needed courses	
		national campus	and prepare schedule	
		for timely	Identify available faculty.	
		program	Contract faculty for	
		completion for	summer session.	
		students.	Summer session.	
Goal 7	1.	30% increase in	Identify state needs	
Develop new and enhance		the number of	Collaborate with IC's at	
existing programs to		short term	state campuses to select	
meeting changing		continuing	appropriate training	
educational and		education and	Collaborate with IC's to	
workforce needs		workforce	identify trainers, secure	
		trainings	materials, etc.	
			Monitor training and	
			reporting at state	
			campuses sites.	
Goal 9	1.	A handbook is	Develop framework for	A separate handbook
Improve institutional		developed with	handbook following needs	might not be needed as
assessment and		training to users	assessment and research	the IAP handbook
evaluation		to guide policy	Develop policies and	worksheets are designed
		and procedures	procedures	to accommodate different
		for data	Present handbook to	types of programs and
		collection and	appropriate committees,	services. Using IAP
		assessment of	etc for approval	worksheets #2 & # 3 to
		non credit	Conduct training of	develop an assessment
		continuing	appropriate	plan and reports for all
		education	offices/personnel	non credit & continuing
		programs		education programs
				would accomplish the
				same purpose. An
				outcome might be"Ensure
				quality of non credit and
				continuing education
				programs through
				continuous assessment
				and reporting on programs and services."
	2.	100% of all active	DAP develops work plan	programs and services.
	۷.	accredited	Inform program	
		acciedited	I IIIIOIIII PIOGIAIII	1

programs will complete program reviews on time and share with appropriate committees and stakeholders.	coordinators/divisions of task and timelines. DAP, DVCCE, and Assessment coordinator provide assistance. Reports compiled, printed, and disseminated as appropriate.	
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#### National Campus/Instructional/Social Science/Micronesian Studies AA Program and Trial

The outcomes are program review. As per the IAP suggestions, it would be better to focus on the program student learning outcomes for the Micronesian Studies program & trail counselors with perhaps one of program review outcome.

Goal 1	Outcome	SMART Objective/outcome + strategies/activities (from IAP worksheet #1)	
	Micronesian studies program learning outcome #1	If baseline if available it should be stated. If no baseline data is available, it should be indicated that baseline data will be established this year. Strategies (instructional) to improve students meeting PSLOs.	
	Improve program completion rate for Micronesian studies students. Or similar to the VPIA program review "Improve timely student completion of Micronesian Studies program"	Strategies (prioritized) as listed below.	

Strategic Focus (strategic goal)	Key Res (Measu	sult / Output ire)	SMART Objective/outcome + strategies/activities (from IAP worksheet #1)	Comments
Goal 1 Promote quality teaching and learner centered behaviours and environments for the six campuses	1.	All campuses prepare and publish schedules of courses appropriate to student needs for timely completion for 2	Use SIS to assist chairs and IC's determine course needs. Review and approve campus schedules Verify instructors as certified. Review and approve	Program review outcome – most of the outcomes are related to improving program completion rates for the Micronesian studies and programs.

		for a collection of the last o	
	regular and one summer session.	faculty workload and adjust as needed. Publish schedules by established timelines	
	Two new courses are prepared and implemented for delivery through distance learning	Identify courses to create or modify based on program and campus needs. Design courses for DL delivery Pilot courses.	Program review outcome
1, 2, 9	Increase Micronesian Studies Program completion rate by 70%	<ol> <li>Establish a maximum class size for all Micronesian Studies courses to maintain quality of instruction by fall 2010</li> <li>Provide quality by ensuring that Micronesian introductory courses are taken before the developmental and mastery level, appropriate to graduate.</li> <li>Faculty will maintain a regular load of instruction per semester; no more than 15 credits with 4 preps.</li> <li>Establish learning communities between other programs and Micronesian</li> </ol>	Program review outcome

		studies courses to establish linkages between learning in the content area and writing by fall 2010.	
Increase average term GPA of Micronesian Studies students by 10%	1.	Establish learning communities between students in the Micronesian Studies program, such as pairing off students that are doing well in class with those that need improvement by fall 2010.	Program review outcome
	2.	Provide quality by ensuring that Micronesian introductory courses are taken before the developmental and mastery level appropriate to graduate.	
	3.	Faculty will maintain a regular load of instruction per semester; no more than 15 credits with 4 preps.	
	4.	Establish learning communities between other programs and Micronesian studies courses to establish	

		linkages between learning in the content area and writing by fall 2010.	
Increase SS online courses by 50%	1.	Create at least 1 new SS online course by fall 2010.	Program review outcome
	2.	Deliver at least 1 new SS online courses by fall 2010	

#### **National Campus Educational Division**

**Summary:** The education division has multiple programs with a limited number of faculty. However, there is an overlying theme of the programs to provide teachers for the FSM education system.

Strategic Focus (strategic goal)	Key Result / Output (Measure)	SMART Objective/outcome + strategies/activities (from IAP worksheet #1)	Comments
1.Promote learning and teaching for knowledge, skills, creativity, intellect, and the abilities to seek and analyse information and to communicate effectively;	Teacher Competency Exam & NSTT	1.The improvement of the AA and Third-Year programs will be evidenced through an increase of 5% of student performance level on the Teacher Competency Test and the National Standardized Test for Teachers as a result of:  1. One, maintaining a diverse teaching methodologies and assessment tools,  2. Two, upgrading faculty members on new and innovative strategies to	Rewrite column to be an outcomes such as "Student demonstrate their ability to teach in the FSM education system".  The teacher competency exam and NSTT are the primary data measures (I personally would recommend including classroom observations) and improvement can be measured using baseline data.  How to improve the ability would be to include changes in instructional strategies to assist with improving student meeting of PSLOs.

	apply in both instructional activities and course syllabi used across both programs' courses.  3. Through giving
	proper student advising and placement
	4. Through participation in committee meetings
	5. Through participation in division meetings
	6. Through active and independent research initiatives

# **BUSINESS DIVISION- National Campus**

- Computer Information System (CIS) Program

Strategic Focus (strategic	Key Result / Output	SMART	comments
goal)	(Measure)	Objective/outcome +	
		strategies/activities (from	
		IAP worksheet #1)	

- 4		

Promote learning and teaching for knowledge, skills, creativity, intellect, and the abilities to seek and analyze information and to communicate effectively;

#### 2

Provide institutional support to foster student success and satisfaction;

#### **Priorities of CIS program**

# Improve quality of instruction

(increase 10% success rate of IS220, IS280, IS240, IS240 based from Spring 2009 data)

### Original Outcome 4:

Demonstrate a solid foundation skills in database design and management, web engineering, programming, and networking

#### **SMART/er OBJECTIVES:**

By the end of FY 2011 students in CIS major taking up database design, web engineering, programming & networking will demonstrate a solid foundation skills in database design and management, web engineering, programming, and networking thru:

Use the SMARTer
Outcomes in column three
as the basis of
improvement. Might
want to reduce the
number of strategies (it
may be difficult to address
this many strategies in a
single year)

- revising of at least 50% program course outline and content that will meet the industry need/demand and standard
- offering of the proposed new elective (e.g. Advanced Web Programming)
- 3) offering of the proposed 2 CIS major courses with certification enabled course contents (e.g. At Certified, CISCO Level1 Certified. Dreamweaver Designer Certified).
- providing funds for faculty skills

- upgrading/trainin g and certification
- 5) instituting MOA to industry for CIS Internship Program(on-thejob training)
- 6) establishing linkages to IT Industry thru companies and schools for IT trends awareness

#### **STRATEGIES/ACTIVITIES**

- Acquisition of new hardware (high end computer that will meet the minimum requirements of the latest software operating systems and applications)
- procurement of new version/editions of software operating systems and applications
- purchase
   instructional
   training video for
   students (e learning, learning
   at their own pace
   that will cater for
   fast and slow
   learner)
- schedule open lab after

		afternoon classes and weekends	
7 Build a partnering and services network for community, workforce and economic development	Raise relevant and related IT job opportunities of CIS graduates (increase 10% to 40% job landing rate)	- initiate convergence with IT industry and schools outside FSM and exposure, and awareness of the standard and needs of industry thru educational tour outside FSM for top 10 students w/ 1 faculty in-charge)	Good program review item.
9 Provide for continuous improvement of programs, services and college environment	Enhance curriculum (at least 50% revision and modification)	<ul> <li>purchase training video for faculty skills upgrading (new trends in ICT)</li> <li>attend conference, seminars, workshops, training and short-term courses in ICT</li> </ul>	This section would be a strategy under the PSLO above.